

# **Quality Policy Statement**

## **Fastsource Ltd**

Our company 'Quality Policy' is:

To meet or exceed customer and client requirements and enhance their satisfaction with our workmanship, products and overall service by operating all of our working processes under controlled and constantly monitored conditions.

We are committed to satisfying the clients / customers needs throughout the whole life cycle of the product we supply in accordance with any contractual requirements.

The company remains responsible for the quality of all services and products produced and purchased from suppliers, including client / customer designated sources.

- To fully conform to all our safety standards, applicable legal and regulatory requirements and other relevant second and third party approvals.
- To maintain and continually improve the quality management system through the setting, monitoring, measuring and reviewing of quality objectives.

This includes data analysis, internal auditing, disciplined problem solving, corrective and preventive actions, physical and human resource requirements, and management review. Changes in the governing standards and regulatory / contractual requirements are assessed and incorporated on an ongoing basis and cascaded throughout the business.

Our quality policy and quality management system have been established by the Fastsource management team and are subject to regular management reviews to guarantee continuing suitability, efficiency and effectiveness.

- The policy will be communicated throughout our organization along with the importance of meeting statutory and regulatory requirements.
- To provide our personnel with instruction to assure their understanding of the company quality policy and training / coaching to enable them to competently carry out their work.

Personnel are given access to quality management system documentation and are to be made aware of relevant procedures and / or job instructions. They are motivated to understand and achieve quality objectives, to make continual improvements, and to appreciate the consequences for the customer / client of any non-conformances to quality requirements.

By consistently providing a service and products that meet or exceed the client's expectation and standards, we will develop user loyalty and so achieve strong business performance.

All employees are expected to help the company attain high quality standards. It is company policy to:

- Maintain and keep records of a quality management system in accordance with international standards, regulations and directives
- Ensure all staff are fully trained and understand their role providing quality products and good customer service
- Provide products which fully meet customer requirements
- Develop or acquire products which are effective, safe and reliable
- Make sure the services and materials from suppliers are of consistent and sufficient quality
- Strive for continual improvement in performance, underpinned by the necessary financial resources, and highlight objectives and progress through internal and external communications

We as a company will strive to meet the expectations of other interested parties, which includes affording access by the client, customer and / or regulatory authorities' representatives to our quality management system and records in accordance with any contractual requirements.